Instructional Guide LegalEASE Attorney Matching Portal

This guide will help Plan Members quickly access our LAMPTM product. Register your online account through Legal CORNER, our online member resources section, at <u>legalcorner.legaleaseplan.com</u>. LAMPTM is available anytime to open a case and match with an attorney based on your personal preferences and current legal needs.

LegalCORNER HOME PAGE



LegalEASE Plan Members

NEED TO REGISTER

New Plan Members who have not yet created for an online account will click the **REGISTER** button to create a new user account.



ALREADY REGISTERED

Plan Members who have already established login credentials will click the **LOG IN** button and provide your username and password.





All members will need to register online. Enter an email address, first name, last name, zip code and answer a security question. After all fields are completed, click **Create New Account** button.



A confirmation **green message** will be displayed on the screen requesting members to go to their email inbox to view the welcome message with more instructions.



For more information or additional guidance you may reach out to our Member Services Team.



email: lampsupport@legaleaseplan.com

call: 866-458-7149

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STEP 3: EMAIL INBOX

Account details at LegalEASE LegalCorner memberservices@leagaleaseplan.com



An automatic registration email is sent to the inbox of the email address you register with. **Click the one-time link in blue** to create a password for The Legal Corner website.

Umemberservices@legaleaseplan.com is the email address our company uses for this registration message.

If you do not receive a message within a few minutes, check the junk/spam folders. Our email may sometimes appear in the junk/ spam folders.

Make sure to add our email to your **SAFE SENDER** list.



The one-time email link will direct users back to the Legal Corner to reset password. Click the **LOG IN** button to create a password for your account.

STEP 5: CREATE PASSWORD

EP 4: RESET PASSWORD



Create a strong password.

Be sure to set your correct time zone. Dates and times throughout the website will be displayed using the time zone you select.

Once password and time zone are set, click the **SAVE** button to move onto the next step of the registration process.

STEP 6: MEMBER VERIFICATION



Select the **YES** button to confirm you are a Plan Member.

Click the **NEXT** button.

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STEP 6: MEMBER VERIFICATION (continued)



TEP 7: REGISTRATION COMPLETE



A confirmation **green message** will appear on the screen confirming your registration is complete. An online account is setup for you through The Legal Corner. You now have access to use the LAMPTM product and any additional online member benefits as well.

GO TO BACK PAGE: LAMP[™] ACCESS

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► CAMPTM Instructional Guide ACCESS to LAMPTM - Start a new case



Your email address will appear at the top right of screen alerting member is indeed logged into The Legal Corner.

Click the **FIND AN ATTORNEY** tab on the top main navigation menu to access LAMPTM.

Click the **LAMP[™]** link to access the LegalEASE attorney matching portal.



An expanded description of the LAMPTM product will be displayed. Click the **LEARN MORE** button.



Click the **START A NEW CASE** button to begin a new case inputting your information relating to the legal matter you need assistance with.

Click **SUBMIT** to complete your case.

NEXT STEPS: How our LAMP[™] system works

The LAMPTM system automatically finds an attorney best matching to your personal preferences and legal need.

Members are notified by email with attorney contact information to setup an initial consultation once attorney accepts your case.

Attorneys will handle and submit any claim forms directly to LegalEASE relating to your case.

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Not a Guarantee: This is not a guarantee of coverage. You must remain enrolled in the plan and continue to pay premiums throughout the duration of the legal matter. In the event coverage terminates for any reason, no services provided after the termination date will be covered by LegalEASE. In the event that payment for the LegalEASE coverage ceases, whether via payroll deduction, credit card or ACH, it is the responsibility of the Member to contact LegalEASE immediately to make alternate payment arrangements in order to continue coverage. Benefit Details: The provider should contact LegalEASE for specific claim forms.

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